

Authorized Mobil Distributor

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11PLC
(Formerly **Mobil Oil Nigeria plc.**)

March 11, 2025

Public Announcement

Commitment to Integrity and Quality Service

We are aware of a video circulating on social media depicting unacceptable conduct by some attendants at one of our Mobil service stations in Lagos. At 11Plc, we uphold the highest ethical and professional standards and take such matters seriously.

In line with our zero-tolerance policy for misconduct, we have taken immediate disciplinary action against the individuals involved. We want to assure the public that this incident does not reflect our company's values. We remain committed to ensuring the staff at our stations adhere to the highest integrity and customer service standards.

We encourage our valued customers to report any concerns directly to the station manager in the first instance and also to make use of phone numbers prominently displayed at our sites or through our official customer service channels:

Mobile: 08172068427

Email: cs@11plc.com

We appreciate your trust and support and reaffirm our dedication to consistently delivering quality service.

Signed:

Management

11Plc



Directors: R. S. Kansagra (*British*), Chairman: A. A. Oyebanji (Managing), A. Abdulkadir, P. C. Obi Esq, R. Virwani (*Indian*),
R. Kansagra (*British*), N. Abubakar